

ALL-INCLUSIVE GENERAL INFORMATION

Dear guest:

On behalf of the Hotel Management and all the staff, we would like to take this opportunity to welcome you to our establishment. Our main priority is to make your stay with us, as comfortable and enjoyable as possible.

All- inclusive terms are:

• Check-in with lunch/check-out with breakfast. **Bracelet colour Yellow.** Remain we will take back the bracelet the check-out day at breakfast time.

Check-out day last service with breakfast. .Bars/cafeteria service finish at 10:00 hrs. The day of departure, your room must be available before 12:00hrs

• Under 18 years old. Bracelet colour White.

We turn now to inform you about the services covered by this scheme:

- Full board in the Hotel Restaurant with the following beverages included: mineral water, juices, soft drinks, local wine and local beer.
- Timetables are: Breakfast from 08:30 am till 10:30 am, Lunch from 01:30 pm till 03:00 pm and Dinner from 20:00 pm till 9:30 pm.
- Snack service is available, offering hot and cold snacks in the Restaurant between 11:30 am till 13:00 am and 04:00 pm till 05:30 pm.
- Teatime will be available between 04:00 pm and 06:00 pm with a selection of biscuits and sweets.
- Unlimited ice-cream can be served between 11:00 am and 07:30 pm; however some ice-creams/products can have an extra supplement.
- The Hotel bars will be at your service **ALL INCLUSIVE** to order drinks from 11:00 am until 11:00 pm, where an **ALL-INCLUSIVE** menu is available, enabling you to choose drinks, both alcoholic and non-alcoholic, (i.e unbranded local drinks.) Also ours bartenders are at your disposal for any questions.
- All drinks served at the Pool Bar, will be served in a plastic/paper glass, as local safety regulations
 are applied.
- It is strictly forbidden to take food to the rooms, or eat and drink in non-specified areas, in appliance with local authority health and safety regulations.
- The Entertainments Programme, for children and adults. We kindly request a deposit for the use of all board games of 5€, payable/returnable in reception.
- We kindly requested that Early Breakfast and Picnic Lunches are ordered the day before at the Reception desk before 07:00 pm.
- At your arrival, you will receive an **ALL-INCLUSIVE.** The card is **NOT** transferable and can be request in order to receive a service.
- Only one drink/snack will be served at every request, per guest.
- The Hotel Management reserves the right to withdraw All-inclusive card if it is not used correctly.

Wishing you a Happy Holiday!

The Hotel Management

Season 2021